

POST QUESTIONNAIRE

Group 6, Calendar Application for Android (April 2011)

This questionnaire asks you to rate 8 characteristics of the product. As you make your ratings, please try to reflect on everything you did and thought during the scenarios today. Please be candid and thoughtful in your ratings. In addition, please describe the product features or characteristics that most influenced your rating, whenever you can. Use circles to mark the rating.

1. Rate how predictable the product was. A very predictable product never leaves you surprised or confused.

1 2 3 4 5 6 7 8 9 10

Not Predictable

Highly Predictable

WHY?

2. Rate the capability of the product. A very capable product does everything you want it to do.

1 2 3 4 5 6 7 8 9 10

Not Capable

Highly Capable

WHY?

3. Rate the clarity of the product. A very clear product makes it easy to determine what to do next and how to find functions and features.

1 2 3 4 5 6 7 8 9 10

Not Clear

Highly Clear

WHY?

4. Rate the consistency of the product. In a very consistent product, you can apply the same basic concepts and procedures in many different ways.

1 2 3 4 5 6 7 8 9 10

Not Consistent

Highly Consistent

WHY?

5. Rate how pleasing the product looked. A product that is very pleasing is esthetically satisfying and attractive.

1 2 3 4 5 6 7 8 9 10

Not Pleasing

Highly Pleasing

WHY?

6. Rate the helpfulness of the product. A very helpful product provides you with the right information at the right time, in a way that is easy to understand.

1 2 3 4 5 6 7 8 9 10

Poor Helpfulness

Excellent Helpfulness

WHY?

7. Rate the efficiency of the product. A very efficient product lets you work quickly, smoothly, and accurately.

1 2 3 4 5 6 7 8 9 10

Poor Efficiency

Excellent Efficiency

WHY?

8. Rate your overall impression of the product. A product with which you are very impressed is likely to be one you use with confidence and enthusiasm.

1 2 3 4 5 6 7 8 9 10

Poor Impression

Excellent Impression

WHY?

9. Would you use this application? Yes / No WHY?

10. Were any tasks harder than others? Which ones? What made them harder?

11. Did you want or need more instructions? Yes / No Which area?

12. Is there anything you would change? Yes / No WHAT?